



RBM Hub

Agent Onboarding API Document

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Document History			
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Introduction

This document defines the APIs by which an RBM Agent can be submitted for onboarding to the Dotgo RBM platform and verification of the same. This automates the process of Agent creation, onboarding and verification thereby making the process much faster for the aggregator/underlying brands.

Dotgo API platform provides APIs to developers to create or edit agents and submit or edit verification details as well.

Authentication and Authorization

The aggregator needs to be registered on Dorgo RBM and verified to send and receive messages/events.

The APIs are secured by the Dotgo Oauth2 SSO service. To access RCS Agent Management APIs, an access token with management scope needs to be provided.

Access token can be obtained from these APIs :

POST : https://auth.dotgo.com/auth/oauth/token?grant_type=client_credentials

To get the token, the username (**client id**) and password (**client secret**) of the user's account in the Dotgo RBM platform should be sent in the Authorization header as Basic authentication.

The account-level credentials (Client ID and Client Secret) are provided by email when a new aggregator account is created on the Dotgo RBM platform. If the aggregator does not have these credentials for older accounts, they can be requested to be sent by contacting rbm-support@dotgo.com.

Multipart form-data

The "multipart/form-data" encoding type is used for forms that include binary data, such as an image or audio files. When a user submits a form with "multipart/form-data" encoding,

the data is split into multiple parts and sent to the server in a way that preserves the binary data. The data is then reassembled by the server and processed accordingly. Since media is heavily used while defining the rich card standalone and carousel templates, all API requests are required to have multipart form-data. The files need to be uploaded as part of the attribute 'multimedia_files' as described in later sections.

Server Root

Server Root: <https://developer.dotgo.com>

1. Submit an agent for Creation.

a. Create Agent API

Resource endpoint :- {serverRoot}/directory/secure/api/v1/bots/submit_bot

This API is used to submit an agent for Creation.

Resource Request Header Method:- POST

Authorization: Access Token obtained from Auth2 SSO service as Bearer token

This API is used to create a bot on RBM Hub. Multimedia can be provided either as a url or multipart file upload. Either of one must be provided, if both are provided multipart file upload is considered url will be ignored.

Request Body :-

- **Request Sample (With images upload form system) - multipart/form-data**

Key	Value
creation_data	{ "data":{ "bot":{ "privacy_url":"https://www.tou.com/privacy",

	<pre>"term_and_condition_url":"https://www.tou.com/ terms", "platform":"GSMA API", "email_list":[{ "value":"Supporti@tou.com", "label":"Contact us" }], "website_list":[{ "value":"https://www.tou.com", "label":"Website" }, { "value":"https://www.tou2.com.com", "label":"Website2" }], "phone_list":[{ "value":"+919960000000", "label":"Phone" }]]</pre>
--	--

	<pre>}, "rcs_bot":{ "lang_supported":"English", "agent_msg_type":"OTP", "billing_category":"Non_Conversational", "webhook_url":"https://google.com/webhook" }, "bot_desc":[{ "bot_name":"Tou Support", "bot_summary":"Bot summary" }], "logo_image":"tou_logo.jpeg", "bg_image":"banner_logo.jpg", "agent_color":"#000000" }, "brand_details":{ "brand_name":"Tou" }, "carrier_details":{ "carrier_list":[1, 416, 485,100], "global_reach":false },</pre>
--	---

	<pre> "region": "India" } </pre>
botLogoImage	"<File from system>"
bannerImage	"<File from system>"

- **Request Sample (With upload logo images from url) - `multipart/form-data`**

Key	Value
creation_data	<pre> { "data":{ "bot":{ "privacy_url":"https://www.policy.com/terms", "term_and_condition_url":"https://www.tou.com/privacy", "platform":"GSMA API", "phone_list":[{ "value":"+919972162703", "label":"Phone" }], "email_list":[</pre>

	<pre>{ "value":"support@tou.com", "label":"Contact Us" }], "website_list":[{ "value":"https://www.tou.com", "label":"Website" }] }, "rcs_bot":{ "lang_supported":"English", "agent_msg_type":"Transactional", "webhook_url":"https://www.webhook.com" }, "bot_desc":[{ "bot_name":"Tou Support", "bot_summary":"Bot summary details" }], "bot_logo_url":"<a href="https://botstore.info/rcsbotdirect
ory/image/bot/2068/logoimage/1/5044eccf-a72">https://botstore.info/rcsbotdirect ory/image/bot/2068/logoimage/1/5044eccf-a72"</pre>
--	---



	1-4802-90c4-371902838290.jpeg", "banner_logo_url":"https://botstore.info/rcsbotdirect ory/image/bot/2068/bgimage/1/da19b463-cdc8 -44db-ad8f-ab49177d4978.jpeg", "agent_color":"#000000" }, "brand_details":{ "brand_name":"Tou" }, "carrier_details":{ "carrier_list":[1, 416, 485,100], "global_reach":false }, "region" : "India" }
--	---

Field Name	Validation	Description	Remarks
privacy_url*	Max length 2048	Valid URL	https://www.policy.com/privacy
term_and_condition_url*	Max length 2048	Valid URL	https://www.tou.com/terms
platform*	Only the following values can be set "GSMA API" "Google API"	It is an standard to be used by aggregator to send RCS messages to	"GSMA API" "Google API"

		RBM Hub	
phone_list	Phone_list: Max of 3 phone number as a list and at-least one phone number is mandatory Value: Valid phone number label: Any string max of 25 characters Note:1st phone number from the list is considered as primary number	phone_list: Supported list of phone number to be configured in Google value: Phone number with code label: Any string	e.g. <pre>"phone_list": [{ "value": "+919972162701", "label": "phone number 1 " }, { "value": "+919972162702", "label": "phone number 2 " }, { "value": "+919972162703", "label": "phone number 3 " }],</pre>
email_list	email_list: Max of 3 email IDs as a list. Value: Valid email id label: Any string max of 25 characters Note:1st email from the list is considered as primary email	email_list: Supported list of email id to be configured in Google value: proper email id label: Any string	e.g. <pre>"email_list": [{ "value": "test@gmail.com", "label": "primary email 1" }, { "value": "test2@gmail.com", "label": "primary email 2" }, { "value":</pre>

			<pre> "test3@gmail.com", "label": "primary email 3" }], </pre>
website_list	website_list: Max of 3 website as a list Value: Valid email id label: Any string max of 25 characters Note:1st website number from the list is considered as primary website	website_list: Supported list of website list to be configured in Google value: proper email id label: Any string	<pre> "website_list": [{ "value":"https:// abc.dotgo.c om", "label": "Website2" }, { "value":"https:// abc2.dotgo. com", "label": "Website 2" }, { "value":"https:// abc3.dotgo. com", "label": "Website 3" }, </pre>

			]			
lang_supported*	Proper language name	Comma separated Languages supported by bot.	User Locale language e.g. English, Kannada			
agent_msg_type*	It should be either the below 4 values "Transactional" "Promotional" "OTP" "Multi-Use" Note: The value for agent_msg_type is case sensitive.	Categorizing the bot based on the message type	"Transactional" "Promotional" "OTP" "Multi-Use"			
billing_category (N.B.This Parameter will soon be mandatory)	It should be either Conversational or Non_Conversational Note: The value for billing_category is case sensitive.	Once the bot is created you cannot edit billing_category	"Conversational" or "Non_Conversational"			
		<table><tr><th>Dotgo</th><th>Google</th></tr><tr><td>Conversational</td><td>Conversational</td></tr><tr><td>Non-Conv ersational</td><td>Single</td></tr></table>		Dotgo	Google	Conversational
Dotgo	Google					
Conversational	Conversational					
Non-Conv ersational	Single					
webhook_url	Max length 2048	For Callback functionality	https://brandx.onelink.me/			
bot_name*	At-least 1 alpha	Actual name of the	e. g. "Test_bot"			

	should be there. Max of 40 character	bot	
bot_summary*	Max of 100 character	Description of the bot	. "This is a test bot please ignore."
logo_image*	multipart file Max length 2048 90KB , 224 x 224 px Extension supported : JPG, JPEG, PNG	Valid image file	e.g.:logo.jpg
bg_image*	Multipart file Max length 2048 360KB , 1440px X 448px Extension supported : JPG, JPEG, PNG	Valid image file	e.g.:bg.jpg
agent_color*	RGB CODE : Starts with "#" and should have max 7 including #. The chosen colour must have a contrast ratio of at least 4.5:1 Learn more at WebAIM .	Display agent functionality with the mentioned RGB Code	. #dc2e2e
brand_name*	Max length 100	Name of the brand	e..g. "Test_Brand"
botLogoImage* (required ONLY when uploading image from file	Multipart file Max length 2048 360KB , 224 px X 224px Extension	Bot logo image	e..g.:logo.jpg

system)	supported : JPG, JPEG, PNG		
bannerImage* (required ONLY when uploading image from file system as multipart)	Multipart file Max length 2048 360KB , 1440px X 448pxExtension supported : JPG, JPEG, PNG	Banner Image	e.g.:bannerImg.jpg
bot_logo_url* (required ONLY when uploading image from url)	Valid image url	Bot logo image url	E.g: https://botstore.info/rcsbotdirectory/image/bot/2068/logoimage/1/5044eccf-a721-4802-90c4-371902838290.jpeg
banner_logo_url* (required ONLY when uploading image from url)	Valid image url	Banner Image url	E.g: https://botstore.info/rcsbotdirectory/image/bot/2068/bgimage/1/da19b463-cdc8-44db-ad8f-ab49177d4978.jpg
carrier_details*	Valid carrier id from the table below and Global reach flag value true/false.	Carrier details having the list of carrier id's and Global reach flag. For 'carrier_list' refer to the carrier details section. Flag 'global_reach' true if want to	"carrier_details" : { "carrier_list" :[1, 416, 485,100],

		allow launch on all the Google Rcs supported carriers else false.	}
is_carrier_edited*	true/false	Required param value True if the carrier's list is modified, else false.	E.g:"is_carrier_edited": true
region	India/Rest of World, If the region param is not sent the bot will be considered non-india.	The Rbm-Hub user can select the region as 'India' for Bot to be created only for India. User can select 'Rest of World', for the non-india(International) bots.	E.g: "region" : "India"

Response Parameters (Along with the below, the request parameters will also be sent back) -

Field Name	Description	Remarks
error	Error response object that includes code, message and status below	
code	HTTP status code	
message	Error message	Eg. "Bot logo image must be of height 224px and width 224px"
status	HTTP status	E.g, Accepted , Bad request, Forbidden, Internal server error.

bot_id	A unique bot ID is generated by the system. Please note and store this ID for future API calls (API List - submit for verification and update for verification). Without this ID, subsequent API calls will fail.	E.g T3kTSv-wuFtWke8QOR56pg==
brand_id	A unique bot ID is generated by the system. Please note and store this ID for future API calls (API List - submit for verification). Without this ID, subsequent API calls will fail.	E.g Rqyk7giVULCFBQACTBjs8g==

Response Samples -

Ex 1- 200 OK

```
{
  "status_code": 10,
  "status_message": "success",
  "bot_id": "T3kTSv-wuFtWke8QOR56pg==",
  "brand_id": "Rqyk7giVULCFBQACTBjs8g=="
}
```

Ex. 2 - 400 All Bad Request

Failure Responses:

```
{
  "error": {
    "code": 400,
    "message": "Please provide valid JSON data",
    "status": "Bad Request"
  }
}

{
```

```

"error": {
  "code": 400,
  "message": "Bot logo image must be of height 224px and width 224px",
  "status": "Bad Request"
}

{
  "error": {
    "code": 400,
    "message": "Please provide original bot logo image file name",
    "status": "Bad Request"
  }
}

{
  "error": {
    "code": 400,
    "message": "Please provide valid content type",
    "status": "Bad Request"
  }
}

{
  "error": {
    "code": 400,
    "message": "Logo image should not be more than 90kb",
    "status": "Bad Request"
  }
}

{
  "error": {
    "code": 400,
    "message": "Bot name is required, max length allowed is 40",
    "status": "Bad Request"
  }
}

{
  "error": {
    "code": 400,
    "message": "Bot description is required, max length allowed is 100",
    "status": "Bad Request"
  }
}

```

```

    }
    {
      "error": {
        "code": 400,
        "message": "Brand name is required, max length allowed is 100",
        "status": "Bad Request"
      }
    }
    {
      "error": {
        "code": 400,
        "message": "Agent color is required, max length allowed is 7 and must start with
'#",
        "status": "Bad Request"
      }
    }
    {
      "error": {
        "code": 400,
        "message": "Selected color has a contrast ratio of 3.92 : 1. Please specify a color
with a minimum 4.5 : 1 contrast ratio relative to white.",
        "status": "Bad Request"
      }
    }
    {
      "error": {
        "code": 400,
        "message": "Bot description is required, max length allowed is 100",
        "status": "Bad Request"
      }
    }
    {
      "error": {
        "code": 400,
        "message": "Bot message type is required, select from [Transactional, Promotional,
OTP]",
        "status": "Bad Request"
      }
    }
    {

```

```

"error": {
  "code": 400,
  "message": "Language supported is required, max allowed length is 2048",
  "status": "Bad Request"
}
}
{
  "error": {
    "code": 400,
    "message": "Website label has allowed max length is 25",
    "status": "Bad Request"
  }
}
{
  "error": {
    "code": 400,
    "message": "Email label has allowed max length is 25",
    "status": "Bad Request"
  }
}
}

```

HTTP Response Codes

Codes	Description
400	Bad Request
403	Forbidden
500	Internal server error
202	Accepted
405	Method Not Allowed
401	Unauthorized

b. Update Creation API

Resource endpoint :- {serverRoot}/directory/secure/api/v1/bots/update_bot_creation

This API is used to update an agent the details of which were already submitted for creation earlier..

Resource Request Header Method:- POST

Authorization: Access Token obtained from Auth2 SSO service as Bearer token

This API is used to update a bot which has been created using the Onboarding APIs. Bots that have been created. Multimedia can be provided either as a url or multipart file upload. Either of one must be provided, if both are provided multipart file upload is considered url will be ignored.

- **Request Sample - multipart/form-data**

Key	Value
creation_data	{ "data": { "bot": { "bot_id": "CLmc5IYMdqDPz35nzPeFoA==", "privacy_url": "https://dotgo.com/privacy", "term_and_condition_url": "https://dotgo.com/terms", "platform": "Google API", "phone_list": [{ "label": "PhoneLabel", "value": "+919860248054" }], "email_list": [{ "value": "support@dotgo.com", "label": "EmailIdLabel" }], "website_list": [

	<pre> { "value": "https://www.dotgo.com", "label": "PrimaryWebsiteLabel" }] }, "rcs_bot": { "webhook_url": "https://webhookurl.com/", "lang_supported": "English", "agent_msg_type": "Promotional" }, "bot_desc": [{ "bot_name": "UpdateCheck", "bot_summary": "Auto4344Automation Description" }], "logo_image": "dotgo_logo.jpeg", "bg_image": "banner_logo.jpg", "agent_color": "#000000" }, "brand_details": { "brand_name": "Dotgo" }, "carrier_details": { "is_carrier_edited": true, "carrier_list": [1,416,485,100], "global_reach": false }, "region": "India" } </pre>
BotLogoImage	"<File from system>"
BannerImage	"<File from system>"

- **Request Sample (With upload logo images from url) - multipart/form-data**

Key	Value
creation_data	<pre>{ "data":{ "bot":{ "bot_id":"O5TUTli6g6lhFWztc0Bf7Q==", "privacy_url":"https://www.tou.com/privacy", "term_and_condition_url":"https://www.tou.com/terms", "platform":"GSMA API", "phone_list":[{ "value":"+919972162704", "label":"Phone" }], "email_list":[{ "value":"support@tou.com", "label":"primary" }], "website_list":[{ "value":"https://www.tou.com", "label":"Website" }] }, "rcs_bot":{ "lang_supported":"English", "agent_msg_type":"Transactional", "billing_category":"Conversational", "webhook_url":"https://www.webhook.com" }, "bot_desc":[{</pre>

	<pre>"bot_name":"Tou Support", "bot_summary":"Bot summary details" }], "bot_logo_url":"https://botstore.info/rcsbotdirectory/image/ bot/2068/logoimage/1/5044eccf-a721-4802-90c4-37190283 8290.jpeg", "banner_logo_url":"https://botstore.info/rcsbotdirectory/ima ge/bot/2068/bgimage/1/da19b463-cdc8-44db-ad8f-ab491 77d4978.jpeg", "agent_color":"#000000" }, "brand_details":{ "brand_name":"Tou" }, "carrier_details":{ "is_carrier_edited": true, "carrier_list":[1,416,485,100], "global_reach":false }, "region" : "India" }</pre>
--	---

Payload Details:-

Field Name	Validation	Description	Remarks
bot_id*	Encrypted Bot iD sent in the response during Bot creation	Valid Bot id with encryption	e.g .mc5IYMdqDPz35nzPeFo A==
privacy_url*	Max length 2048	Valid URL	E.g

			https://dotgo.com/privacy
term_and_condition_url*	Max length 2048	Valid URL	E.g https://dotgo.com/terms
platform*	Only the following values can be set "GSMA API" "Google API"	It is the standard to be used by aggregators to send RCS messages to RBM Hub.	"GSMA API" "Google API"
phone_list	Phone_list: Max of 3 phone number as a list and at-least one phone number is mandatory Value: Valid phone number label: Any string max of 25 characters	phone_list: Supported list of phone number to be configured in Google value: Phone number with code label: Any string	e.g. "phone_list": [{ "value": "+919972162701", "label": "phone number 1 " }, { "value": "+919972162702", "label": "phone number 2 " }, { "value": "+919972162703", "label": "phone number 3 " }],
email_list	email_list: Max of 3 email ID as a list. Value: Valid email id label: Any string	email_list: Supported list of email id to be configured in Google value: proper email	e.g. "email_list": [{ "value": " test1@dotgo.com ", "label": "primary

	max of 25 characters	id label: Any string	email 1" }, { "value": <u>"test2@dotgo.com"</u> , "label": "primary email 2" }, { "value": <u>"test3@dotgo.com"</u> , "label": "primary email 3" }],
website_list	website_list: Max of 3 website as a list Value: Valid email id label: Any string max of 25 characters	website_list: Supported list of website list to be configured in Google value: proper email id label: Any string	"website_list": [{ "value": <u>"https://abc.dotgo.com"</u> , "label": "Website1" }, { "value": <u>"https://abc2.dotgo.com"</u> , "label": "Website 2" }, { "value": <u>"https://abc3.dotgo.com"</u> , "label": "Website 3" },]

			]						
lang_supported*	Proper language name		User Locale language e.g. English, etc.						
agent_msg_type *	It should be one of the 4 values below: "Transactional" "Promotional" "OTP" "Multi-Use" Note: The value for agent_msg_type is case sensitive.	Categorizing the bot based on the message type	"Transactional" "Promotional" "OTP" "multi-Use"						
Billing_category (N.B. This Parameter will soon be mandatory)	It should be either Conversational or Non_Conversational Note: The value for billing_category is case sensitive.	Once the bot is created you cannot edit billing_category <table border="1"><tr><th>Dotgo</th><th>Google</th></tr><tr><td>Conversational</td><td>Conversational</td></tr><tr><td>Non-Conversational</td><td>Single</td></tr></table>	Dotgo	Google	Conversational	Conversational	Non-Conversational	Single	"Conversational" or "Non_Conversational"
Dotgo	Google								
Conversational	Conversational								
Non-Conversational	Single								
webhook_url	Max length 2048	For Callback functionality	E.g https://brandx.onelink.me/						
bot_name*	At-least 1 alpha should be there. Max of 40 character	Actual name of the bot	e.g. Test_bot						

bot_summary*	Max of 100 character	Description of the bot	e.g. This is a test bot please ignore.
logo_image*	Multipart file: Max length 2048 90KB , 224 x 224 px Extension supported : JPG, JPEG, PNG	Valid image file	logo.png
bg_image*	Multipart file Max length 2048 360KB , 1440px X 448px Extension supported : JPG, JPEG, PNG	Valid image file	banner.png
agent_color*	RGB CODE : Starts with “#” and should have max 7 including # The chosen colour must have a contrast ratio of at least 4.5:1 Learn more at WebAIM	Display agent functionality with the mentioned RGB Code	e.g. #dc2e2e
brand_name*	Max length 100	Name of the brand	e.g. “Test_Brand”
botLogoImage* (required ONLY when uploading image from file system)	224 px X 224px , Max size 90 KB, Image type: PNG, JPG, JPEG	Bot logo image	logo.jpg
bannerImage*	1440px X 448px , max size 360KB,	Banner Image	banner.png

(required ONLY when uploading image from file system)	Image type: PNG, JPG, JPEG		
bot_logo_url (required ONLY when uploading image from url)	Valid image url	Bot logo image url	e.g. https://botstore.info/rcsbotdirectory/image/bot/2068/logoimage/1/5044eccf-a721-4802-90c4-371902838290.jpg
banner_logo_url (required ONLY when uploading image from url)	Valid image url	Banner Image url	e.g.: https://botstore.info/rcsbotdirectory/image/bot/2068/bgimage/1/da19b463-cdc8-44db-ad8f-ab49177d4978.jpg
carrier_details*	List of valid carrier ids from the table below and Global reach flag value true/false.	Carrier details having the list of carrier id's and Global reach flag. For 'carrier_list' refer to the carrier details section. Flag 'global_reach' true if want to allow launch on all the Google Rcs supported carriers else false.	"carrier_details":{ "carrier_list":[416, 485,100] } }
is_carrier_edited*	true/false	Required param value True if the carrier's list is modified, else false.	E.g:"is_carrier_edited": true
region	India/Rest of World, If the region param is not sent the bot	The Rbm-Hub user can select the region as 'India' for Bot to be created	E.g: "region" : "India"

	will be considered non-india.	only for India. User can select 'Rest of World', for the non-india(International) bots.	
--	-------------------------------	---	--

Response Samples -

Ex 1- 200 OK

```
{
  "status_code": 10,
  "status_message": "success",
}
```

Ex. 2 - 400 All Bad Request

Failure Responses:

```
{
  "error": {
    "code": 400,
    "message": "Please provide valid JSON data",
    "status": "Bad Request"
  }
}
```

```
{
  "error": {
    "code": 400,
    "message": "Bot logo image must be of height 224px and width 224px",
    "status": "Bad Request"
  }
}
```

```
{
  "error": {
    "code": 400,
    "message": "Please provide original bot logo image file name",
    "status": "Bad Request"
  }
}
```

```
{
  "error": {
```

```

        "code": 400,
        "message": "Please provide valid content type",
        "status": "Bad Request"
    }
}
{
    "error": {
        "code": 400,
        "message": "Logo image should not be more than 90kb",
        "status": "Bad Request"
    }
}
{
    "error": {
        "code": 400,
        "message": "Bot name is required, max length allowed is 40",
        "status": "Bad Request"
    }
}
{
    "error": {
        "code": 400,
        "message": "Bot description is required, max length allowed is 100",
        "status": "Bad Request"
    }
}
{
    "error": {
        "code": 400,
        "message": "Brand name is required, max length allowed is 100",
        "status": "Bad Request"
    }
}
{
    "error": {
        "code": 400,
        "message": "Agent color is required, max length allowed is 7 and must start with
'#",
        "status": "Bad Request"
    }
}

```



```

    }
    {
      "error": {
        "code": 400,
        "message": "Selected color has a contrast ratio of 3.92 : 1. Please specify a color
with a minimum 4.5 : 1 contrast ratio relative to white.",
        "status": "Bad Request"
      }
    }
    {
      "error": {
        "code": 400,
        "message": "Bot description is required, max length allowed is 100",
        "status": "Bad Request"
      }
    }
    {
      "error": {
        "code": 400,
        "message": "Bot message type is required, select from [Transactional, Promotional,
OTP]",
        "status": "Bad Request"
      }
    }
    {
      "error": {
        "code": 400,
        "message": "Language supported is required, max allowed length is 2048",
        "status": "Bad Request"
      }
    }
    {
      "error": {
        "code": 400,
        "message": "Website label has allowed max length is 25",
        "status": "Bad Request"
      }
    }
    {
      "error": {

```

```

    "code": 400,
    "message": "Email label has allowed max length is 25",
    "status": "Bad Request"
  }
}

```

HTTP Response Codes

Codes	Description
400	Bad Request
403	Forbidden
500	Internal server error
202	Accepted
405	Method Not Allowed
401	Unauthorized

2. Bot Verification

a. Submit Bot for Verification

This API is used to submit the bot for verification

Request format: URL: POST -{serverRoot}/directory/secure/api/v1/bots/submit_bot_for_verification

This API is used to submit bot for verification. Multimedia can be provided either as a url or multipart file upload. Either of one must be provided, if both are provided multipart file upload is considered url will be ignored.

- **Request Sample - multipart/form-data**

Key	Value
data	<pre>{ "bot_id":"qxS6w2JbTA3L6UkA_LbD7g==", "webhook_url":"https://google.com/webhook", "opt_in_message":"Consent to send messages to a user's mobile number is obtained when the user creates an account or places an order on the website", "video_url":"https://brandx.onelink.me/video.mp3", "bot_access_instructions":"We will send a tester invite to a specific MSISDN on request. Then we will send a test message with example messages once the invite has been accepted", "trigger_action":"The first message will be sent when the customer places an order", "bot_interaction_types":"primary interactions", "screen_image":[{ "image_name":"ScreenImage1.jpeg" }, { "image_name":"ScreenImage2.png" }], "is_carrier_edited":true,</pre>



	<pre>"carrier_list":[1, 410, 96], "is_opt_out_by_platform":true, "opt_out_keyword":"Stop", "opt_out_message":"Sad to see you leave", "revoke_opt_out":"Resume", "revoke_opt_out_message":"Welcome back", "is_conversational_supported":false, "brand_details":{ "brand_name":"Dotgo Test:Brand", "brand_logo":"brandlogo.png", "industry_id":5, "industry_type":"Telecom", "address":{ "address_line_1":"John, Near: Govt Office.", "address_line_2":" HSR Layout: Sector-3.", "city":"Bangalore", "state":"Karnataka", "zip_code":"5601001", "country_id":1</pre>
--	---



	<pre>}, "brand_emails_json":[{ "contact_first_name":"John", "contact_last_name":"Jony", "contact_designation":"Emp Des", "email":"abcd@dotgo.com", "mobile":"+9199XXXXXXX" }], "brand_website":"https://officialwebsite.com" }, "kyc_details":[{ "document_type":"business_name_doc", "document_name":"PAN card of Company", "file_name":"PanCard.jpg", "document_type_id":1 }, { "document_type":"business_address_doc", "document_name":"Aadhar card", "file_name":"Aadhar.pdf", "document_type_id":2 }</pre>
--	---

	<pre>] } </pre>
screenImages	<File_From_System>
kycdocs	<Files_From_System>
brandLogoImage	<File_From_System>

- **Request Sample (With upload logo images from url) - `multipart/form-data`**

Key	Value
data	<pre> { "bot_id":"qxS6w2JbTA3L6UkA_LbD7g==", "webhook_url":"https://google.com/webhook", "opt_in_message":"Consent to send messages to a user's mobile number is obtained when the user creates an account or places an order on the website", "video_url":"https://brandx.onelink.me/", "bot_access_instructions":"We will send a tester invite to a specific MSISDN on request. Then we will send a test message with example messages once the invite has been accepted", "trigger_action":"The first message will be sent when the customer places an order." } </pre>

	<pre> "bot_interaction_types":"This bot allows the user to track orders and delivery progress. It also allows then to reschedule or redirect a delivery.", "screen_image":[{ "image_name":"ScreenImage1.jpeg" }, { "image_name":"ScreenImage2.png" }], "is_carrier_edited":true, "carrier_list":[1, 410, 96], "is_opt_out_by_platform":true, "opt_out_keyword":"Stop", "opt_out_message":"Sorry to see you leave. You won't receive any more messages. To start again type 'Resume'.", "revoke_opt_out":"Resume", "revoke_opt_out_message":"Welcome back", "is_conversational_supported":false, </pre>
--	---

	<pre> "brand_details":{ "brand_name":"Dotgo Test:Brand", "brand_id":"7i0_Pg5pzqB0HC6-r7mlpw==", "brand_logo_url":"https://portal-staging.botstore.i nfo/rcsbotdirectory/temp/dotgo-logo.jpeg", "industry_id":5, "industry_type":"Telecom", "is_brand_verified":false, "address":{ "address_line_1":"John, Near: Govt Office.", "address_line_2":" HSR Layout: Sector-3.", "city":"Bangalore", "state":"Karnataka", "zip_code":"5601001", "country_id":1 }, "brand_emails_json":[{ "contact_first_name":"John", "contact_last_name":"Jony", "contact_designation":"Emp Des", "email":"abcd@gmail.com", "mobile":"+9199XXXXXXX" } </pre>
--	--

	<pre>], "brand_website":"https://officialwebsite.com" }, "kyc_details":[{ "document_type":"business_name_doc", "document_name":"PAN card of Company", "file_name":"PanCard.jpeg", "document_type_id":1 }, { "document_type":"business_address_doc", "document_name":"Aadhar card", "file_name":"Aadhar.pdf", "document_type_id":2 }] }</pre>
--	---

Payload Details:-

Field Name	Validation	Description	Remarks
------------	------------	-------------	---------



bot_id*	Encrypted Bot ID sent in the response during Bot creation	Valid Bot id with encryption	e.g qxS6w2JbTA3L6UkA _lbD7g==
trigger_action*	Max length 3072	Introduction of message to be shown to the user	E.g -Hi
webhook_url*	Max length 2048	For Callback functionality	E.g https://google.com/webhook
opt_in_message*	Max length 3072	Opt-in is critical for approving the bot launch. Provide details for how opt-in is acquired. If opt-in is through a website or an app, please provide links. All agents must comply with a user's request to opt-out (e.g., "STOP" message or equivalent). This platform processes and enforces opt-out requests. After a user opts-out, any A2P messages from the agent will be blocked by this platform.	g "Consent to send messages to a user's mobile number is obtained when the user creates an account or places an order on the website."
video_url*	Max length 2048	Valid URL with	E.g

		comma separated	https://brandx.onelink.me/
opt_out_message*	Max length 512	Upon receiving an Opt-out request, the platform responds with a "default message". If you would like to change the response message for an opt-out request, please specify it below.	e.g. Sorry to see you leave
bot_access_instructions *	Max length 512	To test the bot, please specify a wakeup/trigger phrase (e.g. "START" or "Hi"). When received, the bot will start the conversation with the user. This method would be used by reviewers to trigger the bot, such as a website where reviewers can invite and add phone numbers.	E.g "We will send a tester invite to a specific MSISDN on request. Then we will send a test message with example messages once the invite has been accepted"
bot_interaction_types*	Max length 3072	What are the bot's primary (those that occur most	E.g. "This bot allows the user to track orders and delivery progress. It also allows them to

		commonly) and secondary (those that are possible but less common) interactions? If the bot understands user messages, please share examples of keywords it responds to."	reschedule or redirect a delivery."
screen_image Image_name *	Max 8 images allowed, Formats allowed are jpg, png, jpeg Image_name : 128	Here the user can upload up to 8 screenshots. We also plan to use the same while listing the Bot on the Bot store. Help text: "Screenshots give your agent better visibility and make reviews easier. You can add multiple Images/Media here.	e.g. "screen_image": [{ "image_name": "tree.jpg" }]

		(only jpg, jpeg and png files allowed)"	
kyc_details*	Only required for specific carriers or countries (see Carrier list at the end of the document). Please check KYC Table below Max 5 documents each for business_name_doc Max 5 documents each for business_address_doc Max 5 MB each documents Allowed types are "jpeg", "png","jpg",		<pre>"kyc_details": [{ "document _type": "business_name_doc", "document _name": "GST document", "file_name": "d.jpg", "document _type_id": 3 }, { "document _type": "business_address_doc"</pre>

	"doc", "docx","pdf"		", "document _name": "PAN card of Company", "file_name": "tree.jpg", "document _type_id": 1 }]
opt_out_keywords	Max 512	By default, the platform recognizes "STOP" as the opt-out keyword. If you would like to configure additional keywords for opt-out, please specify below (use comma separated list, if configuring multiple additional keywords).	E.g.Stop
revoke_opt_out_keywords	Max 512	A user who has opted out, may change their mind and cancel the opt-out request. The platform recognizes	E.g.Resume

		"START" as the keyword to cancel an opt-out request. If you would like to configure additional keywords for canceling an opt-out, please specify below (use comma separated list, if configuring multiple additional keywords).	
is_conversational_supported*	Boolean (true, false)		E.g.true/false
is_opt_out_by_platform*	Boolean (true, false)		E.g.true/false
brand_logo*	Enter the file name	valid file name	e.g. "brandlogo.png",
industry_id*	Refer to the table below for industry id	Valid industry id from the table	5
industry_type*	Refer to the table below for industry type	Valid industry id from the table	Telecom
address_line*	Max length:100	Valid address	e.g.ABC Apt
address_line_2	Max length:100	Valid address	e.g.XYZ Road,

city *	Max length:100	Valid City	e.g.:Bangalore
state *	Max length:128	Valid State Name	e.g.Karnataka
"zip_code": "413503",	Max length:128 only alphanume ric values are allowed	Valid Zip code	e.g.416416
"country_id": 7	Refer to the table below for country id	Valid country Id	e.g.7
contact_first_name *	Max length:128 only alphabets are allowed	Valid first name	e.g."Ramon"
contact_last_na me* *	Max length:128 only alphabets are allowed	Valid last name	E.g."Guy"
contact_designaton *	Max length:128 only alphabets are allowed	Valid designation	e.g.: "VPMarketin g"
email*	max length:128 valid mail address	Valid email address	e.g.:r.guy@dotg o.com.com
mobile *	max length:128	Valid mobile numbers	+919876543210
brand_website *	Max length:128 Valid brand website	Valid url	e.g.: https://part ner-vistagin g.dotgo.co

			m
revoke_opt_out_message	Max length:512	Upon receiving an Opt-out request, the platform responds with a "default message". If you would like to change the response message for an opt-out request, please specify it below.	e.g.:Welcome back
bot_recog_keywords * (only mandatory if "is_conversational" equals true)	Max length :	Some examples of keywords are: Menu, Help, Hi. (use comma separated list, when adding multiple keywords)."	E.g."Reschedule,, my orders, help"
brand_logo_url (required when uploading image from url)	Valid image url	Brand logo image url	e.g.: https://partner.dotgo.com/rcsbotdirectory/image/bot/6202/logoimage/1/XQPLDZ74R0WHRJDFD G6E.jpg

is_carrier_edited*	true/false	Required param value True if the carrier's list is modified, else false.	E.g:"is_carrier_edited": true
carrier_list*	Note: Mandatory if is_carrier_edited is true List of valid carrier ids from the table below	List of carrier id's required if the carrier list is edited i.e is_carrier_edited flag is true. For 'carrier_list' refer to the carrier details section.	E.g : "carrier_list": [410,96],

Response Samples –

Ex 1– 200 OK

```
{
  "status_code": 10,
  "status_message": "success",
  "message": "Business verification details submitted successfully for bot_id: 3198"
}
```

Ex 2– 400 BAD Request

```
{
  "error": {
    "code": 400,
    "message": "Error:bot id' is required in the payload.",
    "status": "Bad Request"
  }
}

{
  "error": {
    "code": 400,
    "message": "Error:bot id' is required in the payload.",
  }
}
```

```

        "status": "Bad Request"
    }
}
//when bot creation is not approved
{
    "code": 400,
    "message": "bot creation status is not approved",
    "status": "Bad Request"
}
{
    error{
        "code": 400,
        "message": "bot Interaction type' length exceeds maximum allowed characters.",
        "status": "Bad Request"
    }
}
{
    error{
        "code": 400,
        "message": "Error:Contact first name should contain only alphabets.",
        "status": "Bad Request"
    }
}

```

Carrier

b. Update Bot Verification

This API is used to update the verification details that have already been submitted earlier.

Request format: URL: POST -{serverRoot}/directory/secure/api/v1/bots/update_bot_verification

This API is used to update bot for verification. Multimedia can be provided either as a url or multipart file upload. Either of one must be provided, if both are provided multipart file upload is considered url will be ignored.

• **Request Sample - multipart/form-data**

Key	Value
date	{ "bot_id":"-Lr3Z9gL0mrvJ7TN3pTgKQ==", "trigger_action":"The first message will be sent when the customer places an order", "webhook_url":"https://partner-staging.dotgo.com/d eveloper/bot-console/verification/3CpfRex0Wme F-KSTw4S0Ww", "opt_in_message":"Consent to send messages to a user's mobile number is obtained when the user creates an account or places an order on the website", "video_url":"https://partner-staging.dotgo.com/devel oper/bot-console/verification/3CpfRex0WmeF-K STw4S0Ww", "bot_access_instructions":"access instructions", "bot_interaction_types":"This bot allows the user to track orders and delivery progress. It also allows then to reschedule or redirect a delivery."",

	<pre>"screen_image":[{ "image_name":"ScreenImage.jpeg" }, { "image_name":"ScreenImageupdated.png" }], "kyc_details":[{ "document_type":"business_name_doc", "document_name":"GST document", "file_name":"gstdoc.jpg", "document_type_id":3 }, { "document_type":"business_address_doc", "document_name":"PAN card of Company", "file_name":"pan.jpg", "document_type_id":1 }], "is_opt_out_by_platform":true "opt_out_keywords":"Stop", "opt_out_message":"Sorryto see you leave", "revoke_opt_out_keywords":"Resume",</pre>
--	--



	<pre> "revoke_opt_out_message":"Welcome back" "is_conversational_supported":false, , "brand_details":{ "brand_logo":"brandlogo.jpeg", "industry_id":7, "industry_type":"Hotel and B&B", "address":{ "address_line_1":"Main road", "Address_line_2":"sub road near: govt office", "city":"Konoha", "state":"J", "zip_code":"413503", "country_id":7 }, "brand_emails_json":[{ "contact_first_name":"someguy", "contact_last_name":"guy", "contact_designation":"chef", "email":"chef@yopmail.com", "mobile":"+919912345678" }], "brand_website":"https://partner-staging.dotgo.com" </pre>
--	--

	<pre> }, } </pre>
screenImages	<File_From_System>
kycdocs	<Files_From_System>
brandLogoImage	<File_From_System>

- **Request Sample (With upload logo images from url) - [multipart/form-data](#)**

Key	Value
date	<pre> { "bot_id":"h_0uE723-bZ3GAZVBiTx-Q==", "webhook_url":"https://google.com/webhook", "opt_in_message":"Consent to send messages to a user's mobile number is obtained when the user creates an account or places an order on the website", "video_url":"https://google.com/video", "bot_access_instructions":"We will send a tester invite to a specific MSISDN on request. Then we will send a test message with example messages once the invite has been accepted", </pre>

	<pre>"trigger_action":"The first message will be sent when the customer places an order", "bot_interaction_types":"primary interactions", "screen_image":[{ "image_name":"ScreenImage.jpeg" }, { "image_name":"ScreenImageupdated.png" }], "is_carrier_edited":true, "carrier_list":[410, 100, 96], "is_opt_out_by_platform":false, "opt_out_keyword":"Stop", "opt_out_message":"opt out message", "revoke_opt_out":"Resume", "is_conversational_supported":true, "bot_recog_keywords":"Help", "brand_details":{ "brand_name":"Dotgo Test: jan 29 Brand",</pre>
--	--



	<pre> "brand_logo_url":"https://dotgo.com/rcsbotdirect ory/image/bot/6202/logoimage/1/XQPLDZ74R0W HRJDFDG6E.jpg", "industry_id":5, "is_brand_verified":false, "address":{ "address_line_1":"Abc, Near: Xyz.", "address_line_2":" At&Post: Ijk, Tq: Town.", "city":"MyCity", "state":"Karnataka", "zip_code":"560010", "country_id":1 }, "brand_emails_json":[{ "contact_first_name":"Prashanth", "contact_last_name":"Hulsure", "contact_designation":"TechLead", "email":"pshulsure@gmail.com", "mobile":"+919964380058" }], "brand_website":"https://officialwebsite.com" }, "revoke_opt_out_message":"revoke ppt out </pre>
--	--

	<pre> message", "kyc_details":[{ "document_type":"business_name_doc", "document_name":"PAN card of Company", "file_name":"PanCard.jpeg", "document_type_id":1 }, { "document_type":"business_address_doc", "document_name":"Aadhar card", "file_name":"Aadhar.pdf", "document_type_id":2 }] } </pre>
--	--

Payload Details:-

Field Name	Validation	Description	Remarks
bot_id*	Encrypted Bot iD sent in the response during Bot creation	Valid Bot id with encryption	E.g. h_0uE723-bZ3GAZ VBiTx-Q==
trigger_action*	Max length 3072	When is the first message sent from	"The first message will be sent when

		the agent to the user? Are messages sent at a consistent date/time, do user actions (such as a purchase) trigger messages, or do external triggers (such as package delivery) trigger messages?"	the customer places an order. Further messages will be sent as the order progresses"
webhook_url*	Max length 2048	For Callback functionality	https://brandx.onelink.me/
opt_in_message*	Max length 3072	Explanation of how user opt-in consent is obtained from the user.	e.g. "Consent to send messages to a user's mobile number is obtained when the user creates an account or places an order on the website"
video_url*	Max length 2048	Valid URL with comma separated	e.g https://brandx.onelink.me/
opt_out_message*	Max length 512		e.g. "Sorry to see you leave".
bot_access_instr	Max length 512		E.g. "We will send a tester invite to a

uctions *			specific MSISDN on request. Then we will send a test message with example messages once the invite has been accepted
bot_interaction_types *	Max length 3072	What are the bot's primary (those that occur most commonly) and secondary (those that are possible but less common) interactions? If the bot understands user messages, please share examples of keywords it responds to."	E.g. "This bot allows the user to track orders and delivery progress. It also allows then to reschedule or redirect a delivery
screen_image Image_name *	Max 8 images allowed, Formats allowed are jpg, png, jpeg Image_name : 128		e.g. "screen_image": [{ "image_name": "tree.jpg"

	Description: 4000		<pre> }] </pre>
kyc_details*	Only required for specific carriers or countries (see Carrier list at the end of the document). Please check KYC Table below Max 5 documents each for business_name_doc Max 5 documents each for business_address_doc Max 5 MB each documents Allowed types are "jpeg", "png","jpg", "doc",		<pre> "kyc_details": [{ "document_type": "business_name_doc", "document_name": "PAN card of Company", "file_name": "PanCard.jpeg", "document_type_id": 1 }, { "document </pre>

	"docx","pdf"		<pre> _type": "business_address_doc", "document_name": "Aadhar card", "file_name": "Aadhar.pdf", "document_type_id": 2 }]</pre>
opt_out_keywords	Max 512		E.g. "Stop".
revoke_opt_out_keywords	Max 512		E.g. "Start, Resume"
is_conversational_supported*	Boolean (true, false)	1)	E.g. False
is_opt_out_by_pl	Boolean (true,		E.g. True

atform	false)		
brand_name *	max size:100	valid brand name	e.g.:HDFC
brand_id *	Encrypted brand id sent in the bot creation	valid encrypted brand id	e.g."Ez9pB63_Ockh G0xb6UEvfw=="
brand_logo *	Enter the file name	valid file name	e.g. "tree.jpg",
industry_id*	Refer to the table below for industry id	Valid industry id from the table	7
industry_type*	Refer to the table below for industry type	Valid industry id from the table	Hotel and B&B
address_line *	Max length:100	Valid address	e.g.ABC Apt
address_line_2	Max length:100	Valid address	e.g.XYZ Road,
city *	Max length:100	Valid City	e.g.:Bangalore
state *	Max length:128	Valid State Name	e.g.Karnataka
zip_code*	Max length:128 only alphanume ric values are allowed	Valid Zip code	e.g.416416

country_id*	Refer to the table below for country id	Valid country Id	e.g.7
contact_first_name *	Max length:128 only alphabets are allowed	Valid first name	e.g."Ramon"
contact_last_name *	Max length:128 only alphabets are allowed	Valid last name	"Guy",
contact_designation *	Max length:128 only alphabets are allowed	Valid designation	e.g.VP of Marketing
email*	max length:128 valid mail address	Valid email address	e.g.:r.guy@dotgo.com
mobile *	max length:128	Valid mobile numbers	+919876543210
brand_website *	Max length:128 Valid brand website	Valid url	e.g.: https://partner-staging.dotgo.com
revoke_opt_out_message	Max length:512		e.g.: "Great to have you back"
bot_recognition_keywords *	Max length :	Question Type:) Help Text: "Some examples of	E.g."Reschedule,, my orders, help

(only mandatory if "is_conversational" equals true)		keywords are: Menu, Help, Hi. (use comma separated list, when adding multiple keywords)."	
is_carrier_edited*	true/false	Mandatory parameter true if carriers list is modified else false	E.g:"is_carrier_edited": true
carrier_list*	Note: Mandatory if is_carrier_edited is true List of valid carrier ids from the table below	List of carrier id's required if the carrier list is edited i.e is_carrier_edited flag is true. For 'carrier_list' refer to the carrier details section.	E.g : "carrier_list": [410,96],

Response Samples -

Ex 1- 200 OK

```
{
  "status_code": 10,
  "status_message": "success",
  "message": "Business verification details updated successfully for bot_id: 3198"
}
```

Ex 2- 400 BAD Request

```

{
  "error": {
    "code": 400,
    "message": "Error:bot id' is required in the payload.",
    "status": "Bad Request"
  }
}
{
  "error": {
    "code": 400,
    "message": "Error:bot id' is required in the payload.",
    "status": "Bad Request"
  }
}
//when bot creation is not approved
{
  "code": 400,
  "message": "bot creation status is not approved",
  "status": "Bad Request"
}
{
  error{
    "code": 400,
    "message": "bot Interaction type' length exceeds maximum allowed characters.",
    "status": "Bad Request"
  }
}
{
  error{
    "code": 400,

```

```

"message": "Error:Contact first name should contain only alphabets.",
"status": "Bad Request"
}
}

```

Response Parameters (Along with the below, the request parameters will also be sent back) -

Field Name	Description	Remarks
error	Error response object that includes code, message and status below	
code	HTTP status code	
message	Error message	Eg., Template with name wtyggff45g is already present
status	HTTP status	E.g, Accepted , Bad request, Forbidden, Internal server error.

Authorization: Access Token obtained from Auth2 SSO service as Bearer token

3. Callback Notifications

All state changes of the bot will be notified to the URL provided by the aggregator during account creation. This URL will be displayed in the Partner profile screen once you login to the [portal](#). If you have not yet configured this URL, please get in touch with rbm-support@dotgo.com. The recipient URL must be created with the POST method.

When the admin approves or rejects the onboarding request this callback API is called.
 The status details about the bot posted in **json** format are defined below.
 The recipient is expected to send back status 200 OK on receiving these details.
 If there is any error, the recipient's side can follow the standard error responses defined below.

Request Parameters :

event	Bot approval/launch status	value : bot_launch/bot_verification
botId	Registered botId	e.g. OsOsQ0GwNvUdLTV9Bd
status	bot status	E.g approved/reject
comment	Comment	E.g.comment

Sample Post Data -

Bot Launch event:

```
{
  "statusDetails": {
    "comment": "approved",
    "botId": "5e0DDvrrcqOeZcnz",
    "status": "approved"
  },
  "event": "bot_launch"
}
```

Bot Verification event:

```
{
  "statusDetails": {
```

```

    "comment": "incorrect screen images ",
    "botId": "XtR2LQe33SI7sQxb",
    "status": "rejected"
  },
  "event": "bot_verification"
}

```

HTTP Response Codes

Codes	Description
400	Bad Request
403	Forbidden
500	Internal server error
200	OK
405	Method Not Allowed

Ex. 1 – 200 OK

OK

Carrier ID details

Refer carrier id column for the carrier.

To find the carrier id follow this : Read country name column then carrier name the select the respective carrier id [CountryName-> CarrierName->**CarrierId**]

CarrierId	CarrierName	CountryName	KYC Verification Required
141	T-Mobile/Telering Austria	Austria	NO
136	A1 MobilKom Austria	Austria	NO
1001	Proximus	Belgium	NO
7	Claro	Brazil	Yes
1008	Vivo	Brazil	Yes
100	Tim	Brazil	Yes
13	Bell	Canada	NO
14	Rogers	Canada	NO
15	Telus	Canada	NO
1024	Eastlink	Canada	NO
1013	Fizz	Canada	NO
1012	Sasktel	Canada	NO
1011	Videotron	Canada	NO
101	Freedom	Canada	NO
225	Claro	Chile	NO
94	Orange	DRC	NO
257	Claro	Ecuador	NO
1022	Lycamobile	France	NO
1029	SFR	France	NO

1021	Coriolis Telecom	France	NO
1023	NRJ Mobile	France	NO
102	Free Mobile	France	NO
96	Orange France	France	NO
99	Bouygues Telecom	France	NO
1031	Deutsche Telecom	Germany	NO
1030	O2	Germany	NO
1010	Vodafone Germany	Germany	NO
66	Vodafone	Greece	NO
677	BSNL	India	Yes
97	Airtel	India	Yes
77	Reliance Jio	India	Yes
98	Vodafone Idea	India	Yes
1020	Indosat Ooredoo Indonesia	Indonesia	NO
1040	Telkomsel Indonesia	Indonesia	NO
1017	Wind Tre	Italy	NO
1016	Tim	Italy	NO
1015	Iliad	Italy	NO
79	Vodafone	Italy	NO
103	AT&T	Mexico	NO
30	Telcel	Mexico	NO
1037	Altan Redes	Mexico	NO
29	Movistar	Mexico	NO
982	Vodafone Libertel Netherlands	Netherlands	NO
862	KPN Telecom Netherlands	Netherlands	NO
855	Glo	Nigeria	Yes
853	Airtel	Nigeria	Yes
669	MTN	Nigeria	Yes
1	9mobile	Nigeria	Yes
36	Telia Norway	Norway	NO
453	Claro	Peru	NO
40	Vodafone Portugal	Portugal	NO

911	MEO/TMN Portugal	Portugal	NO
910	NOS/Optimus Portugal	Portugal	NO
42	Orange	Romania	NO
46	Vodafone	Romania	NO
895	Starhub Singapore	Singapore	NO
894	Singtel Singapore	Singapore	NO
892	Simba Singapore	Singapore	NO
893	MobileOne Ltd Singapore	Singapore	NO
104	Cell C	South Africa	NO
884	MTN	South Africa	NO
882	Telkom	South Africa	NO
52	Vodacom	South Africa	NO
875	Movistar	Spain	NO
866	Digi	Spain	NO
54	Vodafone Spain	Spain	NO
95	Orange Spain	Spain	NO
1034	MasMovil	Spain	NO
842	TELE2	Sweden	NO
55	Telia Sweden	Sweden	NO
59	Vodafone UK	United Kingdom	NO
678	Sky	United Kingdom	NO
105	EE	United Kingdom	NO
106	O2	United Kingdom	NO
107	Three United Kingdom	United Kingdom	NO
786	Lycamobile United Kingdom	United Kingdom	NO
1041	Spectrum	United States	NO
61	AT&T	United States	NO
1014	Xfinity	United States	NO
109	Google Fi	United States	NO
108	C Spire	United States	NO
70	Verizon Wireless	United States	NO
68	U.S Cellular	United States	NO
67	T-Mobile	United States	NO

65	Sprint	United States	NO
63	Tracfone	United States	NO
72	Claro	Uruguay	NO

Country Details:

Refer CountryId column for any country from the below table

CountryId	CountryName
1	India
2	United States
3	United Kingdom
5	Nigeria
6	Senegal
7	Japan
8	Cameroon
9	Germany
10	Spain
11	France
12	Turkey
13	Canada
14	Mexico
15	Albania
16	Argentina
17	Australia
18	Belgium
19	Brazil

20	Botswana
21	Burkina Faso
22	China
23	Colombia
24	Costa Rica
25	Czech Republic
26	Dominican Republic
27	El Salvador
28	Denmark
29	Greece
30	Guatemala
31	Guinea-Bissau
32	Hungary
33	Guinea
34	Honduras
35	Ireland
36	Italy
37	Jordan
38	DRC
39	Madagascar
40	Malaysia
41	Malta
42	Morocco
43	New Zealand
44	Nicaragua

45	Norway
46	Panama
47	Paraguay
48	Philippines
49	Portugal
50	Romania
51	Russian Federation
52	South Africa
53	Sweden
54	Tunisia
55	Uruguay
56	Slovakia
57	Puerto Rico
59	Ivory Coast
62	Niger
63	South Korea
65	Pakistan
66	Switzerland
67	Kazakhstan
68	Singapore
69	Indonesia
70	Ghana
71	Abkhazia
72	Afghanistan
73	Algeria

74	American Samoa
75	Andorra
76	Angola
77	Anguilla
78	Antigua and Barbuda
79	Armenia
80	Aruba
81	Austria
82	Azerbaijan
83	Bahamas
84	Bahrain
85	Bangladesh
86	Barbados
87	Belarus
88	Belize
89	Benin
90	Bermuda
91	Bhutan
92	Bolivia
93	Bosnia & Herzegovina
94	British Virgin Islands
95	Brunei Darussalam
96	Bulgaria
97	Burundi
98	Cambodia

99	Cape Verde
100	Cayman Islands
101	Central African Rep
102	Chad
103	Chile
104	Comoros
105	Congo, Republic
106	Cook Islands
107	Croatia
108	Cuba
109	Curacao
110	Cyprus
111	Djibouti
112	Dominica
113	Ecuador
114	Egypt
115	Equatorial Guinea
116	Eritrea
117	Estonia
118	Ethiopia
119	Falkland Islands (Malvinas)
120	Faroe Islands
121	Fiji
122	Finland
123	French Guiana

124	French Polynesia
125	Gabon
126	Gambia
127	Georgia
128	Gibraltar
129	Greenland
130	Grenada
131	Guadeloupe
132	Guam
133	Guyana
134	Haiti
135	Iceland
136	Iran
137	Iraq
138	Israel
139	Jamaica
140	Kenya
141	Kiribati
142	Kuwait
143	Kyrgyzstan
144	Latvia
145	Lebanon
146	Lesotho
147	Liberia
148	Libya

149	Liechtenstein
150	Lithuania
151	Luxembourg
152	Makedonski
153	Malawi
154	Maldives
155	Mali
156	Mauritania
157	Mauritius
158	Moldova
159	Monaco
160	Mongolia
161	Montenegro
162	Montserrat
163	Mozambique
164	Myanmar (Burma)
165	Namibia
166	Nepal
167	Netherlands
168	New Caledonia
169	Niue
170	Oman
171	Palau
172	Palestinian Territory
173	Papua New Guinea

174	Peru
175	Poland
176	Qatar
177	Reunion
178	Russian Federation
179	Rwanda
180	Saint Kitts and Nevis
181	Saint Lucia
182	Samoa
183	San Marino
184	Sao Tome & Principe
185	Saudi Arabia
186	Serbia
187	Seychelles
188	Sierra Leone
189	Slovenia
190	Solomon Islands
191	Somalia
192	Sri Lanka
193	St Pierre Miquelon
194	St. Vincent & Gren
195	Sudan
196	Suriname
197	Swaziland
198	Syrian Arab Republic

199	Taiwan
200	Tajikistan
201	Tanzania
202	Thailand
203	Timor-Leste
204	Togo
205	Tonga
206	Trinidad and Tobago
207	Turkmenistan
208	Uganda
209	Ukraine
210	United Arab Emirates
211	Uzbekistan
212	Vanuatu
213	Venezuela
214	Vietnam
215	Virgin Islands, U.S.
216	Yemen
217	Zambia
218	Zimbabwe
219	China
220	Hong Kong
221	Macao
222	Tuvalu
223	Turks and Caicos Islands

224	Micronesia
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Industry type Details:

IndustryId	Industry
1	Advertising/marketing
2	Arts & entertainment
3	Commercial and industrial
4	Education
5	Telecom
6	Finance
7	Hotel and B&B
8	Legal
9	Local service
10	Media/ news company
11	Non-governmental organization (NGO)
12	Non-profit organization
13	Property
14	Science, technology and engineering
15	Shopping & retail
16	Sport & recreation
17	Community organization
18	Other

19	Not Available
20	Government

Document Types:

DocId	DocName
1	PAN card of Company
2	Aadhar card
3	GST document
4	CST / VAT /Service Tax Certificate or letter
5	Certificate of incorporation given by Ministry of Corporate Affairs
6	Memorandum of Association / Articles of Association
7	Bank account details
8	Address proof of principal place of business
9	Property tax receipt
10	Municipal Khata copy
11	Electricity bill copy
12	Ownership deed/document (owned property)
13	Lease / rent agreement (leased / rented property)
14	Consent letter / NOC from the owner (in case of consent arrangement or shared property)
15	Other
16	Employer Identification Number (EIN)
17	Utility bill
18	Certificate of Incorporation No.

19	Bank statements
20	Documents issued by a financial institution
21	Federal Tax assessment
22	Notarised copies of declaration or statement of address
23	Court affidavits (High Court)
24	Notice of tenement rate assessment
25	Land use charge receipts
26	Estate or serviced apartment receipts
27	Ownership deed/document (owned property)
28	Lease / rent agreement (leased / rented property)
29	Other
30	Certificate of Incorporation
31	Bank statements
32	Documents issued by a financial institution
33	Tax assessment
34	Letter by an MDA
35	Mortgage receipts
36	Notarised copies of declaration or statement of address
37	Court affidavits (High Court)
38	Notice of tenement rate assessment
39	Land use charge receipts
40	Estate or serviced apartment receipts
41	Corporate Affairs Commission (CAC) by CAMA
42	Utility bill
43	Utility bill

44	Bank statements
45	Documents issued by a financial institution
46	Tax assessment
47	Mortgage receipts
48	Notarised copies of declaration or statement of address
49	Court affidavits (High Court)
50	Land use charge receipts
51	Estate or serviced apartment receipts
52	Other